

Stakeholder Engagement

Understanding Our Stakeholders' Perspectives

We proactively engage with our stakeholders throughout the year to learn more about their perspectives on significant issues, including ESG matters. This engagement helps us better understand their priorities, gives us an opportunity to elaborate upon our initiatives and practices, and fosters constructive dialogue.

External stakeholder engagement occurs through multiple channels including our annual Sustainability Reports, the JELD-WEN corporate website and newsroom, community outreach, quarterly earnings calls, investor conferences and other stakeholder forums.

Additional opportunities for engagement include meetings with suppliers and customers, participation in industry groups, and involvement with regulatory and certification bodies such as ENERGY STAR® and Cradle to Cradle.

Internally, we engage and communicate with our associates through our employee intranet and mobile app, Employee Resource Groups (ERGs), company newsletters, quarterly global town halls, quarterly regional town halls, daily facility safety meetings and other regular communications.



Customers

Our customers comprise distributors, retailers, and residential and non-residential builders. Each of these customer segments expect JELD-WEN to act responsibly in environmental, social and governance. Sustainable forestry and environmental conservation have become important focus areas, while energy efficiency and clearly articulated product environmental standards continue to be highly valued.



Consumers

We are committed to meeting and shaping homeowner demand for energy-efficient housing. Not only do ecologically minded choices have a positive environmental impact, but they also can help homeowners reap lifetime benefits, such as reduced energy consumption and costs, gains in health and wellness, enhanced property value, reduced environmental impact, resilience to market changes and greater comfort.



Associates

We make it a priority to create an equitable and inclusive culture for our associates and provide an environment where they can thrive. Our focus on health and safety is critical to the wellbeing of the communities where our associates live and work. We also support associate-led philanthropic projects and social impact initiatives that can positively impact our associates, their families and the members of their communities.



Local Communities

In regions where JELD-WEN is a large employer, local leaders expect our participation in meaningful activities that benefit the community. We identify initiatives where our resources can make a tangible difference in our communities, including events supporting health and safety, in-kind product donations for underserved areas and financial support to charitable organizations.



Investors

Investors value the nexus of corporate responsibility and profitability. This report reflects our holistic approach to ESG and a roadmap for the next phase in our journey. In addition to aligning with our values, solid ESG practices can increase marketability, market share and profitability.



Partners

Our suppliers welcome our focus on representation, accountability and sustainability. Many are leading the way in circular economy best practices, especially around recycling and waste management, as well as in innovation and research. We value these relationships for the contributions they make to our processes and culture. We look forward to continuing to work together to raise sustainability standards in our shared industries.